

Social advisory services in India

Managing social solutions



Social impact assessments aim to protect and improve the welfare and livelihoods of communities.

Mott MacDonald is a global management, engineering and development consultancy serving the public and private sectors worldwide. Our US\$1.7 billion business spans 140 countries with 14,000 staff working in all sectors from transport, energy, buildings, water and the environment to health and education, industry and communications.

Mott MacDonald is highly respected for delivering comprehensive project management capabilities within a diverse range of services in numerous industries around the globe. For over a century, our skills have been instrumental in creating and managing solutions that can improve the economics, schedule and quality of projects. We provide a full suite of management and professional services to our clients through the entire development cycle of their projects, from initial economic and feasibility studies through engineering, construction, commissioning and start up.

Social development is a foundation upon which human development flourishes, political development provides a framework of rights, and economic development becomes sustainable. Countries that put people first by promoting health, education, employment and social protection grow faster, achieve greater social stability and are better able to combat poverty. Developments that release the vast human potential in societies in transition – by increasing skills and productivity, by improving health and the quality of life – are not just morally desirable but also crucial to creating sustainable wealth.

We offer social advisory services as an integral component of our multidisciplinary consultancy work. These services are tailored to specific infrastructure projects, countries and customers especially project financiers, private sector developers and government bodies.

We provide social advisory services in the following sectors:

- Education
- Health
- HIV/AIDS
- Livelihood
- Labour
- Rural development
- Urban and rural poverty
- Women and child development

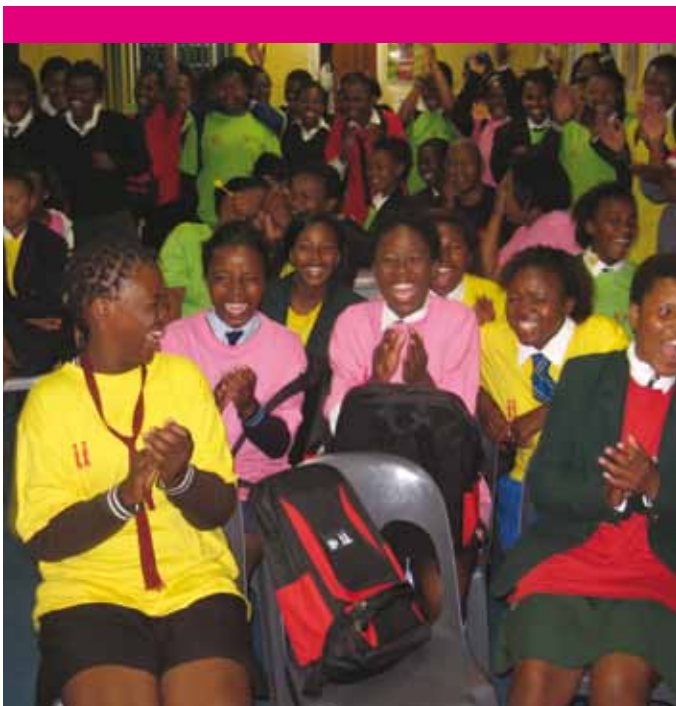
Our services

- Advocacy, communication strategies
- Baseline studies and benchmarking
- Beneficiaries need assessment
- Knowledge, attitude and practice studies
- Logical framework analysis
- MIS/GIS design and implementation
- Monitoring and evaluation
- New project identification
- Performance indicator development
- Policy analysis
- Programme management
- Sensitisation and capacity building
- Stakeholder facilitation
- Strategy and implementation planning
- Training needs assessment





Mott MacDonald managed the DFID funded management advisory support team under Andhra Pradesh urban services for the poor project in managing pro-poor initiatives in 32 class-I towns in the state.



A teenage pregnancy workshop – part of the DFID-funded Multisector HIV/AIDS Programme, South Africa.

Our track record

Health and Health Systems

- Implementation of quality assurance model from Community Health Centre level, Uttarakhand** The World Bank funded Uttarakhand Health Systems Development Project (UAHSDP) had carried out two rounds of surveys for grading the hospitals in Uttaranchal based on the performance on quality assurance indicators and patient satisfaction. With the aim of developing an actionable and sustainable quality assurance model for the state, there was a need for all facilities to develop responsibilities and identify measures to improve quality. In order to achieve this, the need was identified to introduce the quality assurance model as well as develop grading mechanisms in all the health facilities in the state. To enhance the performance on quality assurance indicators, Mott MacDonald was appointed to assist UAHSDP to expand the coverage to all the facilities up to community health centre level in the state.
- Health systems development project, Uttarakhand** For Uttarakhand Health Systems Development Project (UKHSDP) we assessed public health expenditure to enable long-term planning of healthcare facilities in the state. This involved analysing the pattern of budget allocation for primary, secondary and tertiary healthcare financing as priorities for long-term planning of healthcare facilities in Uttarakhand. It also involved documenting the cost of providing services through public sector institutions and record charges of similar services in the private sector to make a comparison.

HIV/AIDS

- Programme management organisation for managing DFID supported HIV/AIDS and sexual health programmes, Delhi** DFID has been supporting India's national and regional HIV responses since the mid 1990s. Mott MacDonald and its health consultancy HLSP was appointed to establish and operate a Programme Management Organisation (PMO). This included developing and implementing the tendering and contract management processes involved in establishing a successful 'Challenge Fund'. The PMO, working in partnership with the Government of India, provided contract management in line with DFID policies and strategies.
- Establishment of state management agency, West Bengal** The state of West Bengal (WB) in India has a high density population that poses a great challenge in the fight to prevent the progression of an HIV epidemic. The WB sexual health project was one of the earliest HIV/AIDS prevention experiments in India funded by DFID. The State AIDS Control Society is managing the Targeted Interventions (TIs) programme amongst vulnerable groups as 85% of cases are spread through heterosexual sex. WB has established the State AIDS Prevention and Control Society (WBSAP and CS), which is responsible for implementing the NACP II (National Aids Control Programme) in the state. Mott MacDonald has been assigned the task of managing the development of TIs on behalf of WBSAP and CS to achieve a high level of coverage and to maintain quality.
- AIDS management, West Bengal** We were engaged by DFID to establish Project Support Units (PSU) to support state AIDS Control Societies (SACS) in managing HIV/AIDS prevention, treatment and care programmes with civil society partnerships in the state of West Bengal.



We helped in establishing Project Support Units (PSU) for managing DFID funded HIV/AIDS prevention, treatment and care programmes in the state of West Bengal.

The main purpose of the PSU was to provide management support to SACS for implementing HIV/AIDS programmes including external technical assistance to partner organisations. It also involved building the partners' capacity and assisting SACS with broad base HIV/AIDS prevention and care programmes focused on persons most vulnerable to HIV as part of the developmental programme.

Education

- **Assessment of functions and role of village level committees in 13 districts, Rajasthan** We undertook an impact assessment study for Lok Jumbish Parishad to determine the roles and functions of village level committees. Other areas covered in the study included training, significance of tasks performed by the committees and a socio-cultural background analysis.
- **School enrolment and retention study, Rajasthan** We assessed the status of enrolment and retention of out-of-school children to analyse the impact of different interventions by the Government of Rajasthan on the enrolment and retention of school children. This involved exploring region specific models of enrolment and retention in Rajasthan, examining relationships between academic activities and studying the influence of community participation on enrolment and retention of students.



Mott MacDonald undertook a study on status of the alternative schooling and impact on universalisation of elementary education in Rajasthan for Rajasthan Council of Elementary Education.

Water and sanitation

- **Rural water supply and environmental sanitation project in four states, India** The World Bank aided rural water supply and environmental sanitation project encompasses a strong demand driven approach whereby beneficiary groups were integral to the planning, execution, operation and maintenance of proposed project investments. We were entrusted by the rural water supply and sanitation agency of the states of Kerala, Karnataka, Punjab and Andhra Pradesh to assess the financial and economic viability of the proposed project. This involved estimating the value of the project to the economy and justifying investments.
- **Swajal project, Uttarakhand** The Swajal project aims to improve the quality of rural water supply and environmental sanitation service delivery for achieving sustainability of investments and generate health and income benefits in all the thirteen districts of the state of Uttarakhand. Mott MacDonald conducted an economic analysis for the Swajal project as part of the overall Uttarakhand Rural Water Supply and Sanitation Project.

We conducted an economic analysis of Swajal Project for Uttarakhand rural water supply and sanitation project.





We worked on the UNDP supported cane, bamboo and carpet project in Kerala, one of eleven states that benefited from the programme.

Rural development

- **Technology mission on cotton, India** We assessed the impact of modernisation of market yards and ginning and pressing factories and examined the beneficiary benchmark in the investments made by the Government of India. The evaluation study was done on behalf of the Development Commissioner (Handicrafts), Ministry of Textiles.

Poverty and livelihood

- **Rural livelihood project, Madhya Pradesh**
Mott MacDonald managed the DFID funded Technical Co-operation Project Support Unit (TC-PSU) for the Madhya Pradesh Rural Livelihood Project by providing a full range of experience and expertise required to meet demand-led technical assistance and capacity building needs including training and institutional strengthening.
- **Urban services for the poor project, Andhra Pradesh**
Mott MacDonald has managed the DFID funded Management Advisory Support Team under Andhra Pradesh urban services for the Poor project which was responsible for assisting the Government of Andhra Pradesh in managing pro-poor initiatives in 32 class-I towns in the state. The assignment also included managing the participatory poverty assessments and developing systems and guidelines for programme planning and management.

Landmark global projects

- Strengthening Health and Population for the Less Advantaged (SHAPLA) in Bangladesh for DFID
- Design support and appraisal of Reproductive Child Health II for DFID
- Evaluation of the International Institute for Capacity Building in Africa for UNESCO
- Increasing access to safe motherhood services in Nigeria for DFID
- Review of pro-poor targeting for the Urban Primary Health Care Project II in Bangladesh for DFID
- Strategic planning for transformational impact in Bangladesh - Dhaka, Chittagong, Khulna and Rajshahi for Underprivileged Children's Educational Programs
- Democratization and decentralization programme for strengthening the capacities of 13 municipalities and districts in Mozambique

For DFID Education Sector Support Programme in Nigeria, we are involved in design and implementation of strategies to achieve universal basic education.



Contact us

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